

Hello

I'm Viviana Silguero

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Professional Summary

Talented professional with a keen eye for detail, adept in creating a wide range of hairstyles that complement individual facial features. Experienced in providing high-end cosmetology services to clients. Agile with strong attention to detail and excellent customer service skills.

Skills

- Outstanding Client Retention
- Client Consultations
- Hairstyles and Trends
- Reflective Listening

Experience

Cosmetologist

Boardroom Styling Lounge, Frisco, Tx

02/2020 to 03/2023

- Provided pre- and post-service consultations to accurately assess clients' needs.
- Keep work areas, tools, and equipment clean and properly sanitized to minimize disease transfer and health risks in a shared environment.
- Built strong and lasting rapport with clients through consistent delivery of requested services and exceptional results.
- Developed a loyal following of clients by providing high-quality services.
- Developed creative techniques to provide clients with the latest hairstyles.

Cosmetologist

18|8 Fine Men's Salon, Mckinney, Tx

01/2019 to 01/2020

- Educated clients about products and self-maintenance for healthy hair based on needs and preferences
- Increased client satisfaction by providing excellent customer service.
- Answered customer questions about products and services, helped locate merchandise, and promoted key items.

Cosmetologist

Snip Its, Mckinney, Tx

06/2018 to 12/2018

- Evaluated client needs and recommended treatments and strategies to achieve desired results while maintaining hair health.

Education

High School diploma

- Mckinney High School, Mckinney, TX