

Vicki Young

1517 Caldwell St Apt 101, Dallas, TX 75223

2147152586 - Vickilyoung95@gmail.com

Professional Summary

Hair Stylist with 26 years of experience providing styling services according to customer specifications. Adept at building and maintaining regular client bases. Up-to-date on the latest styles and trends in hair styling.

Skills

- Haircare
- Hygienic operations
- Customer relations
- Motivation
- Creative thinking
- Verbal communication
- Trending hairstyles
- Hair product upselling
- Multitasking
- Teamwork
- Collaboration
- Customer education

Experience

10/2018 to 01/2021

Stylist

Great Clips - Dallas, Texas

- Maintained safety, hygienic, and sanitary standards while servicing clientele.
- Managed side work, including dusting, cleaning, sweeping, and restocking product shelves.
- Used active listening skills to determine client's needs and followed through in meeting requests.
- Analyzed hair and scalp conditions to determine the best hair products to use and suggest to customers.
- Determined the best hairstyle with customers based on complexion and face shape.

03/2015 to 10/2018

Stylist

Sport Clips - Dallas, Texas

- Maintained safety, hygienic, and sanitary standards while servicing

clientele.

- Used active listening skills to determine client's needs and followed through in meeting requests.
- Managed side work, including dusting, cleaning, sweeping, and restocking product shelves.
- Analyzed hair and scalp conditions to determine the best hair products to use and suggest to customers.
- Studied facial features of the client to develop the desired effect of hairstyle.

05/2010 to 05/2015

Stylist/ Assistant Manager

Pro Cuts - Cedar Hill, Texas

- Collaborated with store manager to direct and delegate work assignments and verify execution of plans and strategies across store.
- Supervised hourly and temporary personnel, providing work direction and reviewing work processes.
- Communicated regularly with management team concerning all aspects of sales, customer feedback, and associate performance.
- Set expectations and modeled excellent service by projecting positive attitude and enthusiasm toward job, company, and customers.
- Managed side work, including dusting, cleaning, sweeping, and restocking product shelves.
- Used active listening skills to determine client's needs and followed through in meeting requests.
- Maintained safety, hygienic, and sanitary standards while servicing clientele.
- Analyzed hair and scalp conditions to determine the best hair products to use and suggest to customers.
- Studied facial features of the client to develop the desired effect of hairstyle.

Education

05/1996

Cosmetology : Cosmetology

Ogle's School of Hair, Skin and Nails - Dallas , Texas

- Graduated with distinction.

05/1995

High School Diploma:

W. W. Samuel High School - Dallas, Texas

- Graduated in top 20% of class.
- Graduated with distinction.
- Graduated with honors.